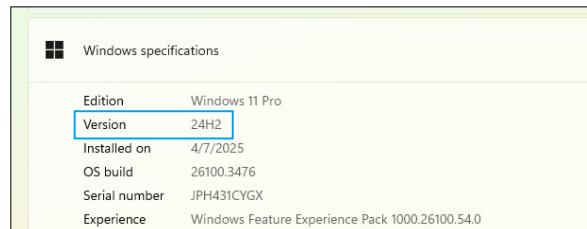


Laser Film Digitizer 2905 USB Driver Update Guide

After updating Windows 11 to version 24H2, an error “Driver not found” appears and the 2905 cannot be used. Perform the following steps to update the driver.

Note: The version of Windows 11 will be shown by selecting “Settings” from the Start menu > “System” > “About”.

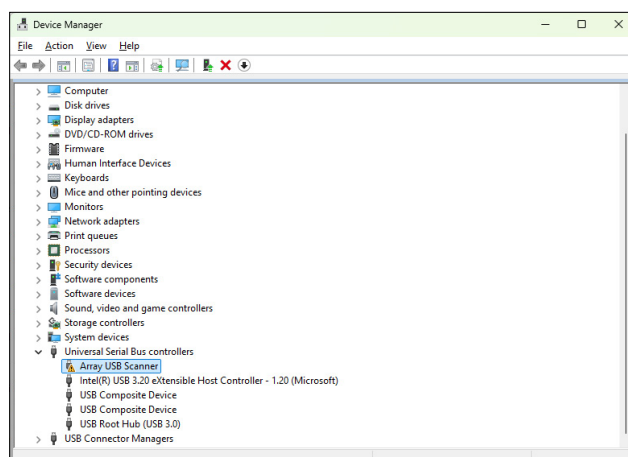


Uninstall the Old Driver

- 1 Connect the 2905 to the computer with a USB cable.
Turn on the circuit breaker on the back of the 2905.
Push the power switch on the top of the 2905 to power on.

- 2 Right-click on the Start menu and select “Device Manager”.

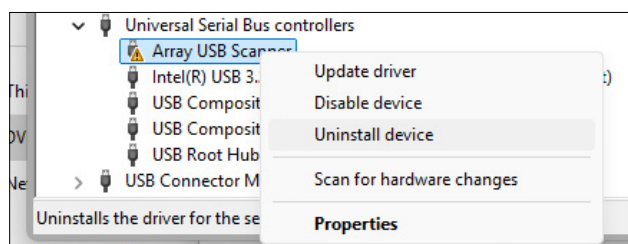
The Device Manager will open.



If you are using the old driver, “Array USB Scanner” in “Universal Serial Bus controllers” has a warning mark.

- 3 Right-click on “Array USB Scanner” and select “Uninstall device”.

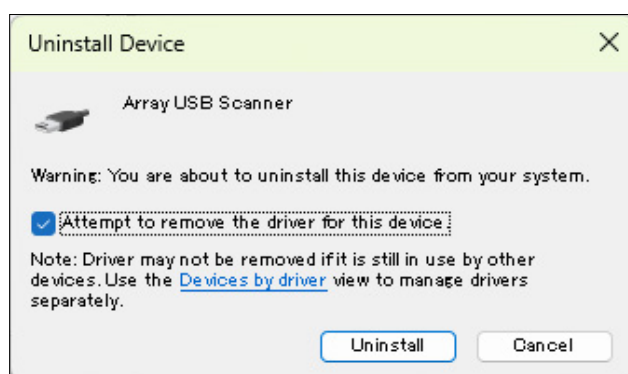
“Uninstall Device” dialog box will be displayed.



- 4 Check “Attempt to remove the driver for this device” checkbox and click “Uninstall” button.

The old driver will be uninstalled.

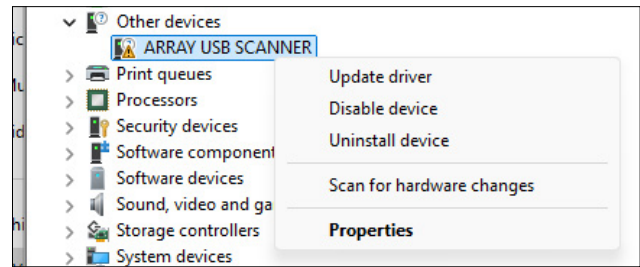
- 5 Push the power switch of the 2905 to power off.



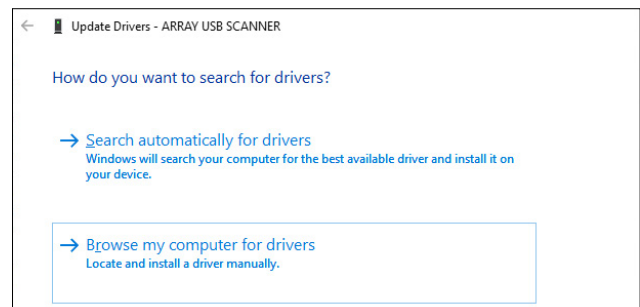
Install the Latest Driver

- 1 Push the power switch of the 2905 to power on.
- 2 In the Device Manager, right-click on "ARRAY USB SCANNER" in "Other devices" and select "Update driver".

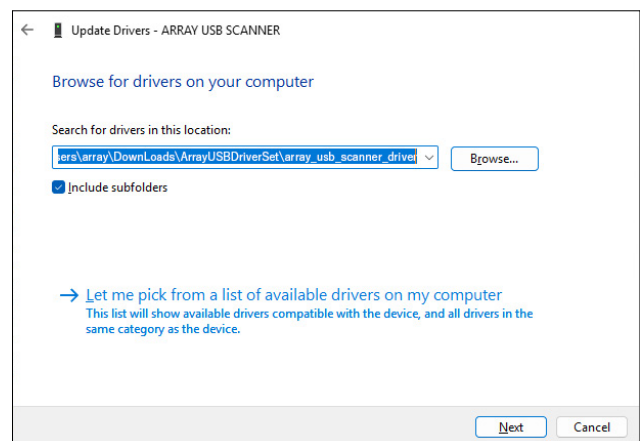
The Update Drivers wizard will be displayed.



- 3 Select "Browse my computer for drivers".



- 4 Click "Browse..." button to the right of "Search for drivers in this location" input box. "Browse for Folder" dialog box is displayed to select the folder containing the driver.

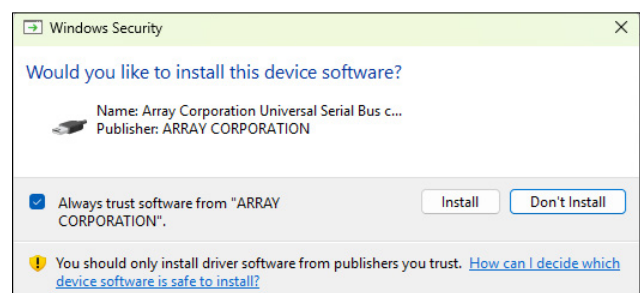


- 5 Specify "array_usb_scanner_driver" folder in "ArrayUSBDriverSet" folder extracted from the downloaded file and click "Next" button. "Windows security" dialog box will be displayed.

- 6 Click "Install" button.

After a few seconds, the message "Windows has successfully updated your drivers" will be displayed.

This completes the driver update.



After the update is completed, "Array USB Scanner" will be added to "Universal Serial Bus controllers" in the Device Manager.

